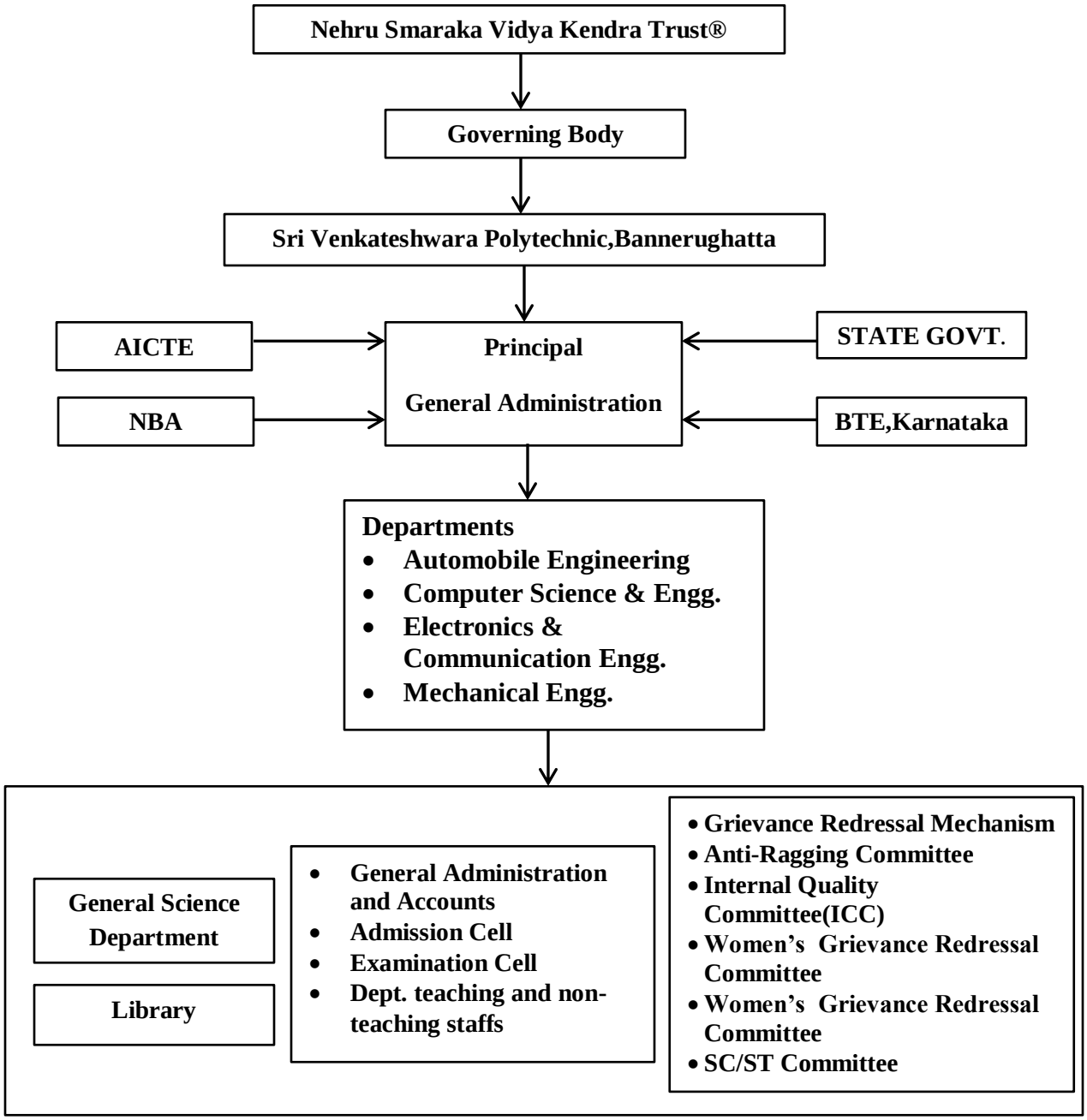Organizational chart and processes